

Faulkners, 424 / 426 Kingsland Road, London, E8 4AA

Dispersal Policy

- 1) It is recognised by the Premises Licence Holder that during permitted licensed hours it is vital that the Licence hours and conditions are strictly observed. The management & staff must work in close liaison with each other to achieve this.
- 2) An A4 size notice shall be prominently clearly displayed by the exit door reminding customers to respect nearby residents, to leave the premises and area quietly and as quickly as possible, not to take drinks, bottles or glasses outside Faulkners at any time except for use at the outside tables & chairs and not to loiter outside the premises or in the area.
- 3) From the end of permitted licensed hours, throughout the consumption period and until all customers have left Faulkners staff shall politely encourage customers to leave Faulkners and make their way home.
- 4) From the end of permitted licensed hours and throughout the consumption period and until all customers have left the premises, the member of staff tasked for the purpose shall take a proactive role and stand on the exit door asking customers to leave the premises quietly and as quickly as possible. The nominated Staff Member shall ensure that customers do not take any bottles, glasses or drinks from the premises when departing and monitor the frontage to ensure people do not loiter outside.
- 5) Staff shall monitor the outside of Faulkners by CCTV and physical checks to ensure that customers outside smoking do not make excessive noise, that a maximum of 6 (six) smokers are allowed outside smoking at any time and to ensure that bottles, glasses or drinks are not permitted to be taken outside the premises at any time except for consumption at the outside tables and chairs.
- 6) A notice shall be displayed by the exit door advising customers that no more than 6 (six) smokers shall be permitted outside at any one time
- 7) A notice shall be displayed in Faulkners and by the exit door advising customers that staff will call a cab for anyone wanting one and if it is within permitted opening hours the customer(s) should be asked to remain inside the premises pending the arrival of the cab.

The cab firm should be asked to instruct their drivers to ring Faulkners or their passenger(s) on arrival or go into the premises to notify their passenger(s) of their arrival and not sit outside blowing their horns.

(Customers will of course also be capable of calling a cab from Uber or Bolt.)

8) A notice will be prominently displayed by the exit door reminding customers who drove to Faulkners to respect residents and not to bang car doors, play loud music, rev engines or blow horns.

9) The member of staff tasked for the purpose shall proactively implement the Dispersal Policy, aid in the dispersal of customers from the premises and area from the terminal hour and throughout the closing period until all customers have left the area. They should politely ask anyone who lingers to leave the area quietly.

10) The nominated member of staff should direct customers away from residential properties and towards nearby bus stops.

Signed for Faulkners

Date 08/01/23

Drafted by Graham Hopkins

GT Licensing Consultants